

## Hydroion Water Softener On-Site Service Agreement

This Service Agreement covers the Hydroion Water Softener for a period of one year. During this period one full plant service will be performed to the schedule below. Additionally one emergency visit will be allowable under the contract. The service contract does not cover for additional replacement parts outside of original warranty, any additional parts will be chargeable.

### **WATER SOFTENER SERVICE SCHEDULE**

- ❑ The service agreement will run for twelve months
- ❑ The agreement does not cover any consumable items (salt etc)
- ❑ Replacement or repairs due to circumstances outside of Hydrotec control will not be covered i.e. any damage resulting from misuse, or incorrect installation
- ❑ Replacement or repairs outside those laid out in the Service Agreement will not be covered

### **ANNUAL SERVICE**

<b>What's included</b>	<b>What's not covered</b>
Attend site on an <b>annual</b> basis	Replacement repair or cleaning of unit/components due to misuse/incorrect conditions.
Check system for leaks, and repair	
Check and clean brine tank and remove salt bridges if necessary	Replacement or repairs outside those laid out in the Service Agreement
Check operation of main valve	
Run system through full cycle and check timings	
Fill brine tank and check operation	
Check back wash and drains are clear	
Check rinse water for salt deposits	
Check raw and soft water ppm	
1 emergency call out facility	